

## We Pay Attention to Your Rights

Our company wants to make sure that you know that your rights are our priorities. After all, we are a purely mutual company owned by you, the policyholders. Policyholder directors that you elect guide our company. We firmly adhere to the following principles:

- Our policyholders' interests come first. Our distributors will put your interests ahead of their own;
- We will make sure that you are aware of any conflicts that could be associated with a transaction or recommendation; and
- We will ensure that the products that you purchase are “the right fit” to meet your needs.

Our company, like all insurers in Ontario is regulated by the Financial Services Commission of Ontario. ([www.ontarioinsurance.com](http://www.ontarioinsurance.com))