A MESSAGE OF REASSURANCE

The COVID-19 global pandemic has created immeasurable uncertainty and unprecedented change, to our daily lives. All levels of government and public health authorities continue to communicate vital information that helps us better understanding this crisis.

We must heed the expert advice of our top medical and scientific specialists, to collectively prevent the spread of this lethal coronavirus. Media of all types play an important role in communicating life saving measures, financial, health and social programs, that offer much needed support during these trying, stressful times.

The Erie Mutual Fire Insurance Company implemented its Business Continuity Plan on March 17, 2020. The plan necessitated the closing of the company's head office. Consequently, Erie Mutual's executive and management teams, and all but a very few employees, have been working remotely to deliver all essential insurance products and services without interruption.

Since 2016, we have invested significant capital in new information technology, to expand and modernize the company's technology eco-system. These investments have enabled us to continue operating the company's core insurance functions during this time of significant crisis. We are very proud of the digital progress we have made, in a few short years.

All of Erie's digital communication channels remain intact and fully operational. This means that all your enquiries regarding insurance coverages, claims or general concerns, will be promptly responded to. Please keep visiting our website and follow us on our social network channels, to keep current with all that we are doing on your behalf.

The Erie Mutual Fire Insurance Company, your company since 1871, has always believed and practised the principle of "neighbour helping neighbour ". We are here for you!

Stay safe! Stay healthy! Do your part!

Allan Parke   **John Dunton**
Chairman,   **President & CEO**
Board of Directors

MEMBER OWNED SINCE 1871